

Pilot test of Grad SERU at U.Va.

- Fall 2014 administration
- Doctoral programs only
- 46% response rate (n=913 completed)
- Median time=32min; mode=20min
- Representative

Initial Analyses:

1. Text comments--informative
2. Satisfaction:
 - Cohort effect?
 - Subscales?
3. Assessment of fundamental change

QUALITATIVE ANALYSIS

**Q91. WHAT WOULD YOU RECOMMEND
YOUR PROGRAM DO TO IMPROVE THE
EXPERIENCE OF GRADUATE /
PROFESSIONAL STUDENTS?**

43% RESPONDED...

Text comments:

Requests for **More**, **Better**, **Clearer**:

- Funding
- Career Preparation
- Advising
- Courses/classes
- Faculty
- Teaching opportunities
- Research opportunities
- Program Climate
- Expectations

Cohort Effect?

SATISFACTION BY TIME IN PROGRAM

Mean of Overall Satisfaction by Years in Program

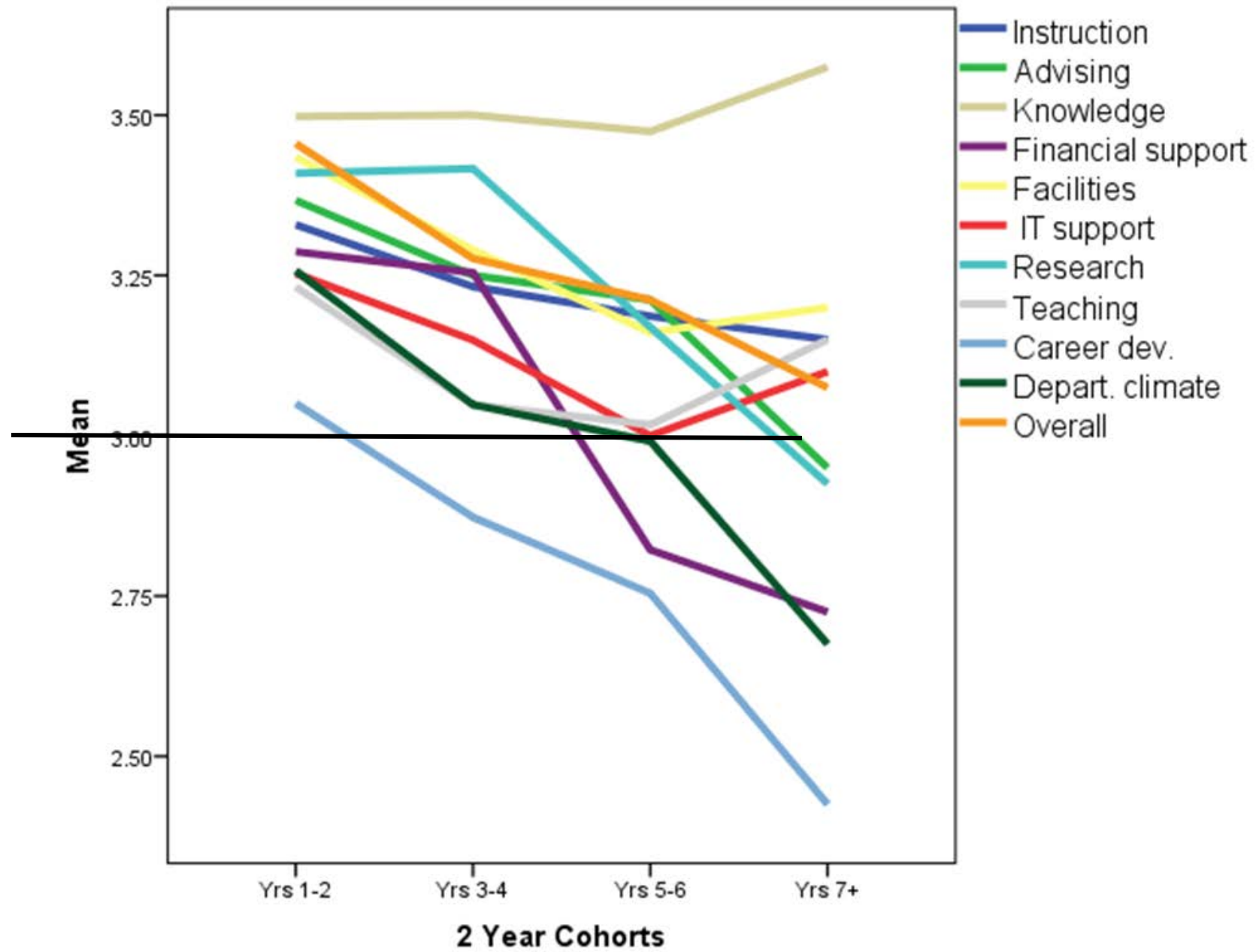


Cohort Effect: Overall satisfaction



Factor analysis / cluster analysis of satisfaction questions

DEEPER DIVE INTO SATISFACTION



Satisfaction: 3 Sub-scales

1. Climate, advising, and support

- Quality of advising (supervision)
- Knowledge gained
- Financial support; funding
- Departmental climate (atmosphere, policies, etc.)

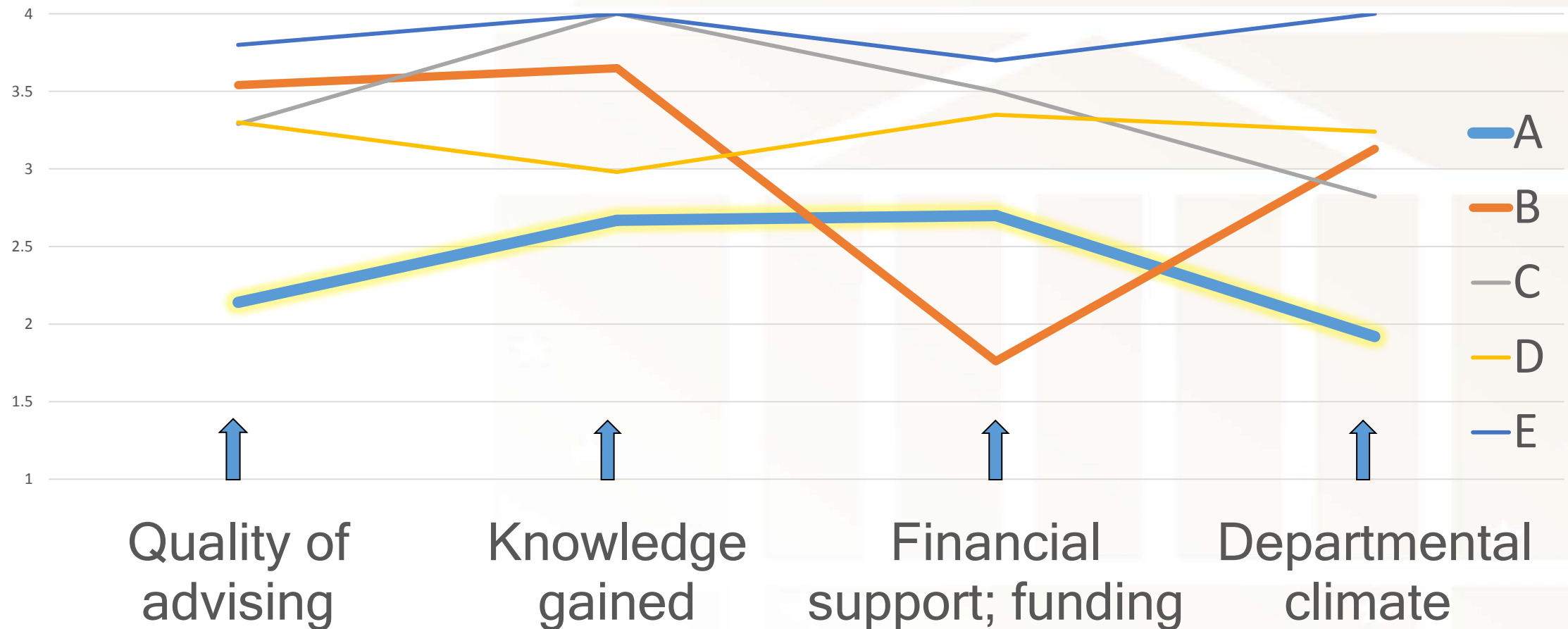
2. Technology

- Quality of facilities and equipment
- Quality of IT (computer, etc.) support

3. Career /Professional Development

- Career development opportunities
- Opportunities for teaching
- Opportunities for research

Subscale 1: Cluster Analysis by Mean Satisfaction



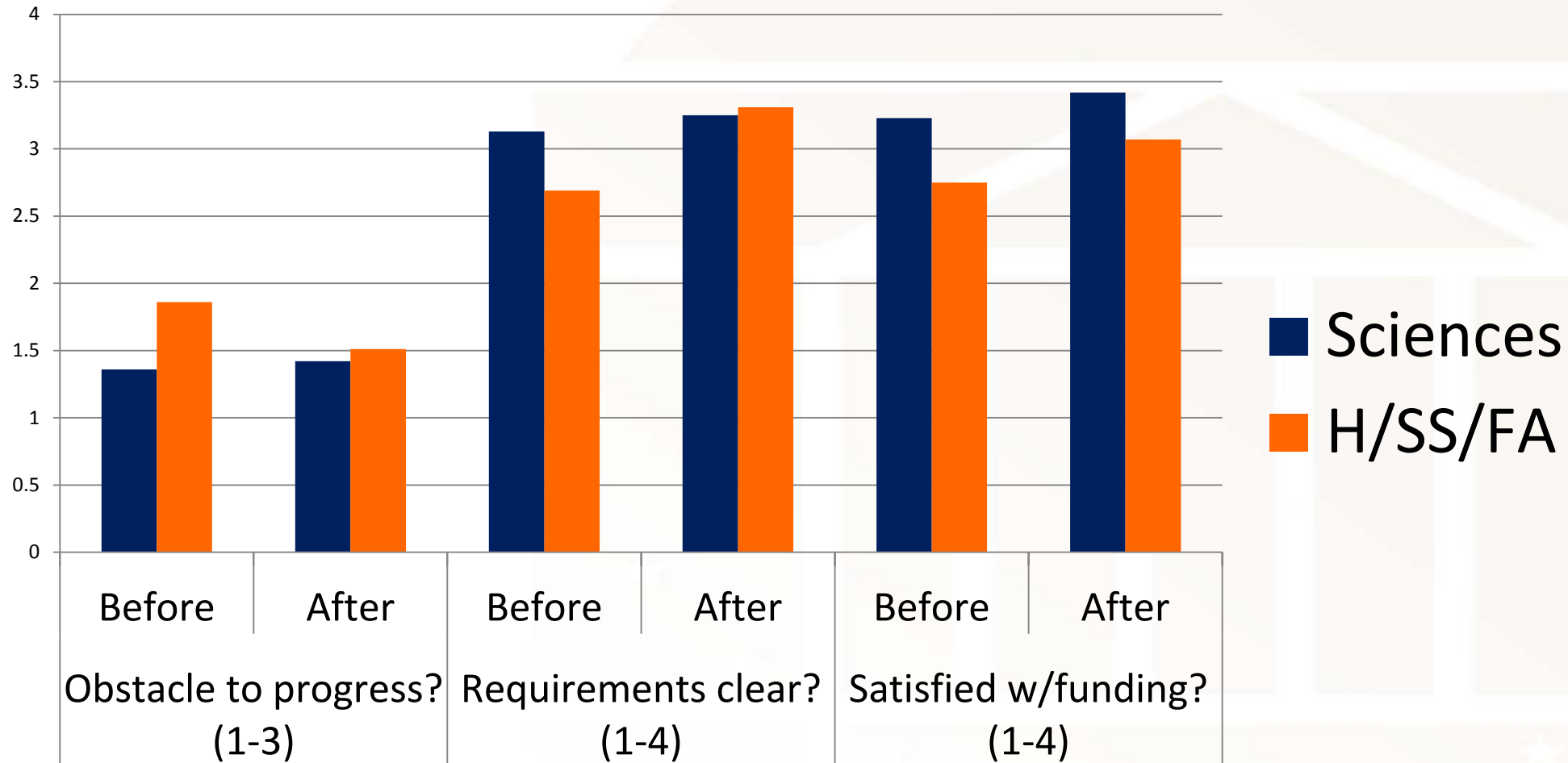
Assess impact of policy change

PROGRAM RESTRUCTURING

Program Restructuring:

- 5 years of full tuition, health insurance, fellowship/wage support
- Time to degree, completion rates
- Assessed using 3 financial support items
- 2 cohorts: Before-After policy change
- Sciences vs. Humanities/Arts/Social Sciences

Closing the Gap



Q90. Best aspects of your program...

- ▶ Supportive atmosphere of program/faculty/other students. Small enough program to bond with other students - large enough to have proper resources and diversity.
- ▶ The atmosphere and friendly environment of the program. I have found the university to be a safe place to ask questions, discover and enjoy the process of learning.
- ▶ The best aspect of my graduate/professional program is being held to high standards and forced to think critically. I know that I am working hard for my degree and it is not just handed to me because I showed up to class. I am earning it.



Thank you.